Student Success

An Accreditor's Role

CCLC Student Trustees Workshop

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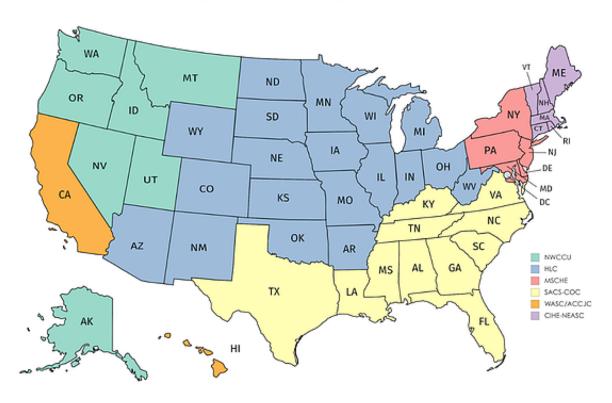


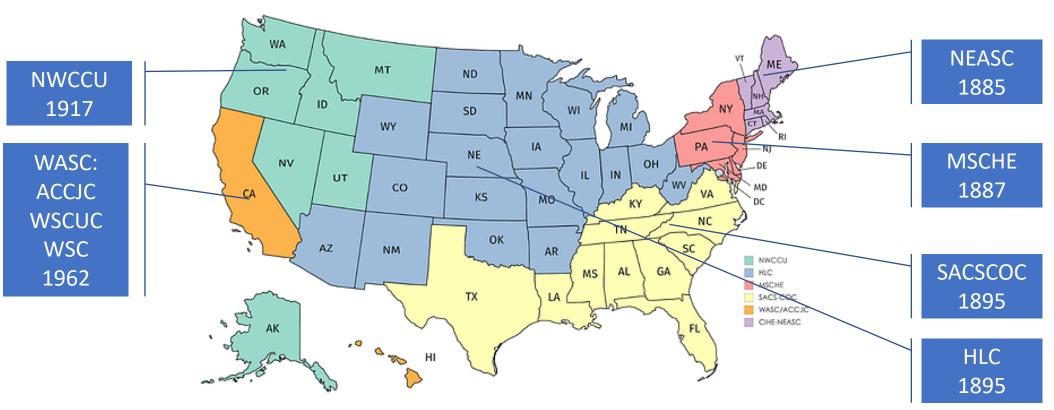
Purposes of Accreditation

- EXTERAL: Provide quality assurance to the public (especially students and families), other HE institutions, federal and state governments, taxpayers, and employers
- INTERNAL: Provide impetus and structure for institutional improvement and for embedding quality processes
- LEARNING COMMUNITY: A framework for capacity-building for the entire sector through peer engagement and sharing
- FINANCIAL AID: Gatekeeper function for state, federal financial aid for students

Regional accreditation in a picture

Geographic Scope of Regional Accreditors

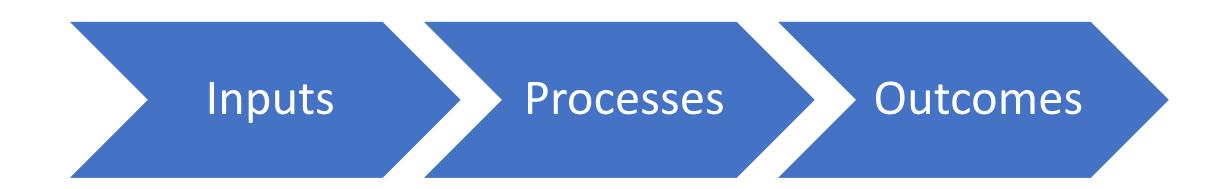




In 1885, there was no concept of a community college. By 1962, it was a defined and recognized sector. At that time, the Western Association of Schools and Colleges (WASC) defined agencies for three sectors: Senior Colleges & Universities (WSCUC); Community Colleges (ACCJC); and K-12 schools (WSC).



Accreditors have refined their focus . . .



An analogy: "Will that be on the test?"

Inputs

- How many books are in the library?
- How many librarians are on staff? What degrees do they hold?



Processes

- How is it decided what books are acquired?
- What is the faculty role in determining the collections?
- How are the collections linked to the curriculum?



Outcomes

- What are students learning through the library?
- How do you know?
- Is it aligned with the programs?
- Is it robust?
- Is it relevant?

Or: "What gets measured gets learned."

Inputs

 How much money does the college have in reserves?



Processes

- How is the budget linked to program review?
- Who makes the decisions about the budget?



Outcomes

- What is the college's data on student achievement?
- Does the budget balance?

A key term: Fiduciary

- "of, based on, or in the nature of trust and confidence, as in public affairs"
- "Fiduciary relationships . . . apply to any situation in which one person justifiably places confidence and trust in someone else and seeks that person's help or advice in some matter." Merriam Webster
- College trustees have a *fiduciary* responsibility to ensure that the institution has and fulfills its mission, operates with integrity, pursues college-wide excellence, and remains fiscally stable, for the purpose of providing a quality educational experience for its students.
- You are a fiduciary. Your obligation is to the college as a whole.



Seven Board Roles to Ensure Educational Quality

- 1. Develop board capacity for ensuring educational quality.
- 2. Ensure that policies and practices promote educational quality.
- 3. Ensure that learning is assessed, data are used, and improvements tracked.
- 4. Approve and monitor necessary financial resources.
- 5. Develop an understanding of academic programs.
- 6. Focus on the total educational experience.
- 7. Understand accreditation.

Association of Governing Boards, Overseeing Educational Quality. 2014

Accreditation: Harnessing the Power of Peer Review

- Arises from the Academy; not descending from the government
- Responsive to diverse institutional types and missions
- Builds a learning community, enhancing sector-wide capacities
- Both encourages and codifies good practice
- A process that is replicable locally and internationally



ACCJC ACCREDITATION STANDARDS

2014 Edition

- Standard I: Mission, Academic Quality, Institutional Effectiveness, and Integrity
- Standard II: Student Learning Programs and Support Services
- Standard III: Resources
- Standard IV: Leadership and Governance



Standard IV: Leadership and Governance

- A. Decision-Making Roles and Processes (7 Standards)
- B. Chief Executive Officer (6 Standards)
- C. Governing Board (13 Standards)
- D. Multi-College Districts and Systems (7 Standards)



IV. C. 1	Board has authority over policies that ensure quality, integrity, effectiveness
IV. C. 2	Board is a collective entity; decisions supported by all
IV. C. 3	Board adheres to policy in selecting, evaluating the CEO
IV. C. 4	Board is independent, reflecting the public interest, protects from political pressure
IV. C. 5	Board is responsible for financial integrity and stability; collaborates with district
IV. C. 6	Board/institution publishes bylaws related to its operations
IV. C. 7	Board's actions are consistent with bylaws, policies, which are reviewed regularly
IV. C. 8	Board reviews key indicators of student learning and achievement
IV. C. 9	Board engages in regular training and development
IV. C. 10	Board has policies, processes for self-evaluation of practices; uses for improvement
IV. C. 11	Board upholds code of ethics; conflict of interest procedures
IV. C. 12	Board delegates operational authority to CEO; holds CEO accountable
IV. C. 13	Board is informed about ACCJC expectations, requirements; participates in its reviews



	B. ASSURING ACADEMIC QUALITY
I. B. 1	Sustained dialogue about student outcomes, quality, effectiveness, CQI processes
I. B. 2	SLOs are defined, assessed for all academic programs and learning support services
I. B. 3	The institution sets, assesses its own standards for achievement; publishes the data
I. B. 4	The institution uses data, organizes its processes to improve learning and achievement



	A. INSTRUCTIONAL PROGRAMS
II. A. 1	Programs are offered in fields of study consistent with mission, appropriate to higher ed
II. A. 2	Faculty review and improve content and instructional methods to ensure are appropriate
II. A. 3	SLOs are set for programs and courses; they are published in course syllabi
II. A. 4	Pre-college curricula distinguished from college-level; support readiness for college
II. A. 5	Degrees follow accepted levels for scope, rigor, time-to-completion, and credits required
II. A. 6	Course scheduling supports completion in keeping with higher education norms
II. A. 7	Pedagogy reflects needs of diverse students ensuring equity of success for all groups
II. A. 8	Examinations are validated, ensuring reliability and reduced bias
II. A. 9	Units are awarded based achievement of outcomes, aligned with accepted norms
II. A. 10	Transfer-of-credit policies set and published; articulation agreements set when warranted
II. A. 11	Core competencies: Communication, information, quantitative, critical, ethical, etc.
II. A. 12	General education is included in all degree programs; G. E. competencies are defined
II. A. 13	Degree programs include one area of focused study; mastery of key theories
II. A. 14	Career/technical credentials ensure students meet employment and licensure standards
II. A. 15	Teach-out policies are set for program being discontinued
II. A. 16	Evaluation of all programs leads to continuous improvement of student achievement

Some questions to explore:

- As a student trustee, do you represent a specific constituency?
- What perspectives would you bring to the Board as a student that makes your role valuable?
- How might your service as a trustee influence your own educational experience at your college?
- What do you wish your fellow students knew about college governance?

Resources

- www.accjc.org
 - Manuals and Publications
 - Accreditation Standards
 - Online Course, Accreditation Basics, Annual Conference
 - News about ACCJC and Upcoming Workshops
- www. chea.org
- National Institution for Learning Outcomes Assessment www.niloa.org



Thank you

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